



Hello,

EFFECTIVE IMMEDIATELY, per guidance from the Centers for Medicare and Medicaid Services (CMS), Crestview Manor is implementing a **LIMITED VISITATION** policy in our community in order to help control and prevent the spread of the Coronavirus (COVID-19).

LIMITED VISITATION means that visits will **ONLY** be allowed under very specific circumstances and **MUST** be approved **IN ADVANCE** by Administration.

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**PLEASE CALL CRESTVIEW MANOR AT (304) 884-7811
BEFORE ATTEMPTING TO MAKE A VISIT.**

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We encourage you to implement alternate methods to stay connected to your loved one. If we can assist you in making an "alternate connection," please do not hesitate to ask for our assistance!

We will keep you advised as we receive further guidance from CMS and other resources. Please know that we do not implement these prevention strategies lightly, but with a deep commitment to protecting the health and well-being of your loved one.

Sincerely,



Joey Njezic
Regional Director of Operations
L4 Lifestyles, LLC